



Hello, my name is _____. I'm calling long distance from OTR, a national public opinion research firm. This is not a sales call and I won't ask you for a contribution or donation. We're talking with people like yourself today about Driving Habits in the greater New York City area and this number was selected at random. May I please speak to anyone in the house who drives a car?

1. Are you 18 years of age or older and a licensed driver?	Yes 100% No - Don't know/Refused -
2. In which county or borough do you live?	Brooklyn/Kings..... 28% Queens 35 Manhattan/New York..... 18 Bronx 13 Staten Island/Richmond 5 Other - VOL: (Don't know/Refused) -
3. How often do you drive a car into or in Manhattan between 6am and 8pm on weekdays?	Five times a week or more 28% 2-5 times a week 31 Once a week..... 18 Less than a couple times a month..... 23 Never - VOL: (Don't know/Refused) -
4. Are most of your trips into/in Manhattan to reach a destination below 60th Street or north of 60th Street?	Below 60th Street 100% North of 60th Street - VOL: (Don't know/Refused) -
5. Are most of your trips in your personal, family or work vehicle into/in [FOR MANHATTAN RESIDENTS] Manhattan for work or for personal reasons?	Work 41% Personal reasons..... 56 Other (SPECIFY)..... 3 VOL: (Don't know/Refused) *
6X. [IF DRIVE FOR WORK] Do you mostly use your vehicle to get to and from your primary place of work or do you drive to multiple locations during the day on most of the days in which you drive the car into/in [FOR MANHATTAN RESIDENTS] Manhattan?	To and from work..... 53% Drive to multiple locations 31 Mix 13 Other (SPECIFY)..... 1 VOL: (Don't know/Refused) 2
6Y. [IF DRIVE FOR OTHER REASONS] When you drive into/in [FOR MANHATTAN RESIDENTS] Manhattan, is your destination usually the same every time, is it often the same destination or is usually different?	Usually go to same destination 29% Often the same 25 Go to different destinations 45 VOL: (Don't know/Refused) *
7X. [IF DRIVE FOR WORK] Does the vehicle you usually drive belong to you or your employer?	Vehicle belongs to driver 74% Vehicle belongs to employer 24 Other (SPECIFY)..... 1 VOL: (Don't know/Refused) 1
7Y. [IF DRIVE FOR OTHER REASONS] What is the primary personal activity for which you drive into Manhattan? [DO NOT READ LIST]	Shopping 27% Medical appointment 12 Entertainment/Theater..... 21 Dining 5 Education..... 1 Visit friends/family..... 17 Other (SPECIFY)..... 15 VOL: (Don't know/Refused) 2
8X. [IF VEHICLE OWNED BY EMPLOYER] Do you pay part of the cost of the vehicle you drive into work, beyond parking or tolls?	Yes 27% No 73 VOL: (Don't know/Refused) -

9. What time of the day do you usually drive into/in Manhattan?

Before 6am	5%
6am-9am	26
9am-Noon	21
Noon-3pm	15
3pm-6pm	13
6pm-8pm	10
9pm-Midnight	3
VOL: (Don't know/Refused)	5

10. If you are driving to the same destination in Manhattan that you have previously traveled to, whether you drive there frequently or not, do you always take the same route to get there, usually take the same route, have a preferred route but take other routes almost as much, usually take different routes or the route varies almost every time?

Always take the same route	32%
Usually take the same route	37
Have a preferred route but take other routes almost as much	9
Usually take different routes	14
Route varies almost every time	8
VOL: (Don't know/Refused)	1

11. Which of the following is the single biggest factor in deciding which route you take? What is the second most important factor? [ROTATE AND READ LIST]

	<u>First</u>	<u>Total</u>
The route is less expensive/no or fewer tolls	11%	28%
Less traffic/faster	55	80
Shortest distance	19	46
Depends on the stops that need to be made along the way	12	30
Other (SPECIFY)	2	7
VOL: (Don't know/Refused)	1	9

12. What do you like most about driving a vehicle into/in Manhattan? What else do you like about driving a vehicle into/in Manhattan? [DO NOT READ LIST]

	<u>First</u>	<u>Total</u>
Freedom to come and go when you want/Own schedule	38%	57%
Personal space/don't have to deal with people on subways/buses/trains	19	41
Speed/Time of travel	13	27
Can get more done	9	23
Other (SPECIFY)	16	29
VOL: (Don't know/Refused)	5	18

13. What do you like least about driving your own vehicle into/in Manhattan, that is what part of the experience do you like least? What else do you like least about driving your own vehicle into/in Manhattan, that is what OTHER part of the experience do you like least? [DO NOT READ LIST]

	<u>First</u>	<u>Total</u>
Traffic/congestion	53%	69%
Time it takes	5	15
Variability it travel times/don't know how long trip will take	1	4
Tolls	*	5
Parking expenses	9	24
Lack of parking available/lack of free parking	12	28
Parking tickets	4	9
Gasoline/fuel costs	4	10
Other (SPECIFY)	8	19
VOL: (Don't know/Refused)	3	14

14. When driving into/in Manhattan, how often do you travel at off-peak times, or non-rush hour times to avoid traffic?

Always	20%
Most of the time	36
Sometimes	22
Rarely	10
Never	10
VOL: (Don't know/Refused)	2

16. On a typical trip into/in Manhattan, how many people travel with you in your vehicle?

No one else	37%
One other	28
Two others	20
Three others	9
More than three others	5
VOL: (Don't know/Refused)	1

17. [IF DRIVE FOR WORK] When you drive into/in Manhattan for work, where do you usually park? [READ LIST IF NECESSARY]

In a pay parking facility and you personally pay for parking.....	28%
On the street in a metered or muni-meter parking spot ..	16
In a company reserved parking lot	14
In a pay parking facility and employer or someone else pays.....	14
Other parking spot that you don't have to pay for	7
On the street in a non-metered parking spot.....	6
On the street using a permit	3
Other (SPECIFY).....	7
VOL: (Don't know/Refused)	4

18. [IF PAYS FOR PARKING FOR WORK] How much would you say you pay to park for the duration of your trip in a typical day?

\$5 or less a day.....	19%
\$6-\$10 a day.....	22
\$11-\$15 a day.....	13
\$16-\$20 a day.....	12
\$21-\$25 a day.....	16
\$26-\$30 a day.....	2
\$31-\$40 a day.....	4
Over \$40 a day.....	6
VOL: (Don't know/Refused)	6

19. When you drive into/in Manhattan for personal reasons, where do you usually park? [READ LIST IF NECESSARY]

In a pay parking facility and you personally pay for parking.....	33%
On the street in a metered or muni-meter parking spot ..	20
On the street in a non-metered spot.....	16
Other parking spot that you don't have to pay for	8
In a pay parking facility and someone else pays.....	5
In a restricted or company parking lot	4
On the street in a restricted parking spot	2
Other (SPECIFY).....	7
VOL: (Don't know/Refused)	5

20. [IF PAYS FOR PARKING FOR OTHER] How much would you say you pay to park for the duration of your trip in a typical day when you come in for personal reasons?

\$5 or less a day.....	25%
\$6-\$10 a day.....	20
\$11-\$15 a day.....	13
\$16-\$20 a day.....	10
\$21-\$25 a day.....	12
\$26-\$30 a day.....	5
\$31-\$40 a day.....	8
Over \$40 a day.....	2
VOL: (Don't know/Refused)	3

21. On a typical trip in which you drive into/in Manhattan, how long does it take to drive to your destination into/in Manhattan? [DO NOT READ LIST]

Less than five minutes.....	2%
6-10 minutes.....	3
11-15 minutes.....	4
16-20 minutes.....	11
21-25 minutes.....	7
26-30 minutes.....	18
31-35 minutes.....	9
36-45 minutes.....	18
46-60 minutes.....	17
Over 60 minutes (SPECIFY TIME; TO BE CODED INTO SEPARATE CATEGORIES AS NEEDED).....	8
VOL: (Don't know/Refused)	3

22. On a typical trip in which you drive into/in Manhattan, how much time would you say you spend in stop-and-go traffic? [DO NOT READ LIST]

Less than five minutes.....	5%
6-10 minutes.....	19
11-15 minutes.....	15
16-20 minutes.....	14
21-25 minutes.....	9
26-30 minutes.....	13
31-35 minutes.....	3
36-45 minutes.....	5
46-60 minutes.....	6
Over 60 minutes (SPECIFY TIME; TO BE CODED INTO SEPARATE CATEGORIES AS NEEDED).....	4
VOL: (Don't know/Refused)	7

23. On a typical trip in which you drive into/in Manhattan, how much would you say the round trip costs you to drive, estimating gasoline, parking and tolls? [DO NOT READ LIST]

Three dollars or less.....	6%
\$4-\$6	10
\$7-\$10	15
\$11-\$15	11
\$16-\$20	9
\$21-\$25	10
\$26-\$30	7
\$31-\$40	9
\$41-\$50	9
Over \$50 (SPECIFY AMOUNT; TO BE CODED INTO SEPARATE CATEGORIES AS NEEDED).....	5
VOL: (Don't know/Refused)	9

24. Changing topics...Why do you not currently take mass transit on a typical trip into/in Manhattan? [DO NOT READ LIST]

Not easily accessible/inconvenient.....	17%
Don't like crowds/people.....	13
Too slow/takes too long.....	10
Unreliable	8
Uncomfortable/have to stand/can't control environment .	7
Need to make multiple stops	7
Need to be able to pick up/drop off items that are hard to carry.....	7
Unsafe	3
Mass transit would cost more.....	2
Other (SPECIFY).....	22
VOL: (Don't know/Refused)	5

25. If you couldn't drive your car for whatever reason, if it were in the shop and you had no other car to drive in, would you not go into Manhattan or would you use another travel option to get into Manhattan? [IF OTHER OPTION, ASK] What would be your next best option for getting into/around in Manhattan? [ROTATE AND READ LIST IF NECESSARY]

Subway.....	23%
Train (Long Island Railroad/Metro North/Staten Island Railway/Amtrak)	22
Wouldn't travel/take trip	9
Bus	9
Combination (any combination bus/train/ferry/taxi, etc.) .	8
Carpool with someone else	7
Taxi.....	6
Car service/van service	4
Ferry	1
Other (SPECIFY).....	8
VOL: (Don't know/Refused)	3

26. Would this second option be faster or slower than driving or would it take about the same amount of time? [READ CHOICES BELOW, AS APPROPRIATE - I.E. IF 2ND OPTION IS SLOWER, ASK] About how much slower is 2nd option than driving each way?

2nd option is less than ten minutes faster than driving each way	9%
2nd option is 10-20 minutes faster than driving each way	11
2nd option is 21-30 minutes faster than driving each way	8
2nd option is more than 30 minutes faster than driving each way	3
Would take about the same amount of time.....	30
2nd option is less than 10 minutes slower than driving each way	7
2nd option is 10-20 minutes slower than driving each way	6
2nd option is 21-30 minutes slower than driving each way	5
2nd options is more than 30 minutes slower than driving each way.....	7
VOL: (Don't know/Refused)	14

27. By how much time would your average one way driving time into/in Manhattan have to increase before you considered an alternative to driving?

Five minutes	2%
Ten minutes.....	7
15 minutes	8
20 minutes	11
25 minutes	5
30 minutes	15
40 minutes	7
One hour.....	11
More than one hour	7
Wouldn't consider an alternative/Wouldn't make the trip at all	16
VOL: (Don't know/Refused)	13

28. If low cost park and ride facilities were provided in locations with subway access, would you be more likely to use this option instead of driving? [IF YES, ASK] Would that be much more likely or somewhat more likely to use this option?

Much more likely.....	30%
Somewhat more likely	27
No, not more likely.....	37
VOL: (Don't know/Refused).....	6

For each of the following issues, please tell me how serious a problem you think it is in New York City. Is it a very serious problem, a somewhat serious problem, a not very serious problem, or not a problem at all? How serious a problem would you say is...

	SERIOUS		NOT SERIOUS		(Not familiar)	(DK/Ref.)	NET	
	Very	Somewhat	Not very	Not at all			SERIOUS	NOT SERIOUS
• [FORM B] Lack of available parking.....	70%	22	6	1	*	1	92%	7
• Traffic and congestion.....	68%	24	6	1	-	1	92%	7
• [FORM B] Parking costs.....	68%	22	7	2	-	*	90%	10
• [FORM A] Air pollution	49%	28	13	5	3	2	78%	18
• [FORM A] The condition of roads and highways in the city	45%	33	18	3	*	*	78%	21
• [FORM A] Speeding and unsafe driving.....	44%	32	19	5	*	*	76%	23
• [FORM B] Lack of available mass transit options..	21%	24	33	19	1	2	45%	52

36. Thinking about the issue of traffic congestion... Which of the following would you say is the single biggest contributor to traffic congestion in New York City? And what would you say is the second biggest contributor to traffic congestion? [SCRAMBLE AND READ LIST]

	First	Total
The number of trucks and delivery vehicles on the road	18%	35%
The number of taxis and livery cars on the roads	17	33
Double parking	12	24
Pedestrians jaywalking and crowding streets	9	19
The number of people from the suburbs driving into the city.....	12	18
People driving around looking for parking.....	6	17
The number of people from the city driving in the city	8	16
The number of cars using free East River crossings	5	8
Other	9	17
VOL: (Don't know/Refused).....	5	8

37. Which of the following do you think would be the single best way to reduce traffic congestion in New York City? [SCRAMBLE AND READ LIST]

	First	Total
Have more deliveries by trucks and vans to businesses be done at night	31%	49%
Institute better traffic management, like more thru streets to speed up the flow of traffic	17	29
Make more mass transit options available.....	12	24
Institute better pedestrian management to keep pedestrians from slowing down traffic.....	7	16
Alternate days on which people can drive in the city, based on license plate number	3	11
Charge non-city residents to drive into Manhattan on weekdays	5	11
Increase taxi and livery car fares to decrease their numbers on the streets	5	10
Charge all drivers to drive into Manhattan on weekdays	4	8
Other (SPECIFY)	7	14
VOL: (Don't know/Refused).....	9	20

38. As you may have heard, one idea that has been proposed to reduce traffic into Manhattan and in high traffic areas in other parts of the city is called congestion pricing. Under this plan, all cars and trucks driving into or within Manhattan below 60th Street between 6AM and 6PM on weekdays would pay a fee. The one-time-a-day fee would be charged automatically by a system like EZ Pass so there would be no new toll booths. The money raised from these fees would be dedicated exclusively to traffic and transportation solutions, such as expanding the mass transit system.

Strongly support	19%
Somewhat support.....	23
Somewhat oppose.....	11
Strongly oppose.....	40
VOL: (Don't know/Refused).....	7
SUPPORT (NET).....	43%
OPPOSE (NET).....	51

Do you support or oppose this plan, called congestion pricing? [IF SUPPORT/OPPOSE, ASK] Is that strongly or somewhat support/oppose?

39. If this plan were to happen, do you believe it would reduce traffic congestion a great deal, some, a little, not much at all or would it make traffic congestion worse?

Reduce a great deal	17%
Reduce some	24
Reduce a little.....	19
Not reduce much at all	25
Would make traffic worse	10
VOL: (Don't know/Refused).....	5

40. If congestion pricing were in place between 6am and 6pm on weekdays, would it cause you to drive a lot less, somewhat less, have no effect, cause you to drive somewhat more or cause you to drive a lot more?

Cause you to drive a lot less	17%
Cause you to drive somewhat less.....	21
No effect	49
Cause you to drive somewhat more.....	3
Cause you to drive a lot more	2
VOL: (Depends).....	4
VOL: (Don't know/Refused).....	5
 LESS (NET).....	 38%
MORE (NET)	4

For each of the following statements, please tell me if it is a very convincing reason to support congestion pricing, a somewhat convincing reason, a not very convincing reason or not at convincing reason at all to support congestion pricing.

	CONVINCING		NOT CONVINCING		(DK/Ref.)	NET	
	Very	Some	Not very	Not at all		CONV	NOT CONV
• [FORM B] Pollution from cars and trucks stuck in traffic are a major source of global warming and are a significant cause of asthma and respiratory illnesses in New York, especially among children. By reducing traffic through congestion pricing, we can reduce pollution and the harmful effects it has on New Yorkers and on the planet. Is this a.....	34%	34	15	15	2	68%	30
• [FORM B] While many initially opposed congestion pricing in London, after only three years 70% now approve of congestion pricing because it has reduced traffic and improved the quality of life. Is this a.....	27%	34	14	21	4	61%	35
• [FORM A] All of the funds received from congestion pricing would go to providing more transit options and reducing congestion in New York City. Money would be provided for mass transit improvements in areas that need it the most, including expanding bus service to hard-to-reach areas, increasing ferry service, and increasing park and ride facilities. Is this a....	26%	35	13	23	3	61%	36
• [FORM A] A recent study showed that traffic congestion in New York City costs at least 13 billion dollars a year as goods and services take longer to deliver, resulting in higher costs for nearly everything New Yorkers buy. By reducing traffic through congestion pricing, we can lower prices for the everyday things people in New York spend their money on. Is this a.....	22%	37	16	22	3	59%	38
• [FORM B] Everyone, including taxis, trucks, Manhattan residents and residents from inside and outside the city who drive during those time periods in Manhattan would be charged. Everyone would be treated equally.....	18%	27	23	29	2	45%	52
• [FORM A] In London and other places where congestion pricing has been implemented, the amount of traffic in streets in the city center has been reduced and traffic flow has improved. Experts believe the same could happen here. Is this a.....	17%	40	14	23	5	57%	37

47. After hearing this, do you support or oppose congestion pricing, that is charging motorists a fee to drive below 60th Street during the hours of 6AM and 6PM on weekdays? [IF SUPPORT/OPOSE, ASK] Is that strongly or somewhat support/oppose?

Strongly support	20%
Somewhat support.....	25
Somewhat oppose.....	12
Strongly oppose.....	35
VOL: (Don't know/Refused).....	8
 SUPPORT (NET).....	 45%
OPOSE (NET).....	47

48. If there were congestion pricing in New York City, what would the daily price have to be that would cause you to choose other options, rather than driving into/in the city?

If the price were between \$1-\$4 a day, would that cause you to choose.....	21%
If the price were between \$5-\$8 a day, would that cause you to choose.....	25
If the price were between \$9-\$12 a day, would that cause you to choose.....	12
If the price were between \$13-\$16 a day, would that cause you to choose.....	4
If the price were between \$17-\$20 a day, would that cause you to choose.....	3
More than \$20 a day	7
If it were any price at all.....	14
VOL: (Don't know/Refused).....	14

49. If you learned that under one plan being talked about, the daily charge would be eight dollars, would you support or oppose congestion pricing? [IF SUPPORT/OPOSE, ASK] Is that strongly or somewhat support/oppose?

Strongly support	12%
Somewhat support.....	22
Somewhat oppose.....	14
Strongly oppose.....	46
VOL: (Don't know/Refused).....	5
SUPPORT (NET).....	35%
OPOSE (NET).....	61

50. How interested would you be in learning more about congestion pricing?

Very interested	20%
Somewhat interested.....	28
Not that interested.....	14
Not interested at all	34
VOL: (Don't know/Refused).....	3
INTERESTED (NET).....	48%
NOT INTERESTED (NET)	48

Now I would like to ask you a few final questions for statistical purposes only.

51. Can you please tell me your age?

18-24	4%
25-29	4
30-34	9
35-44	22
45-54	26
55-64	18
Over 65.....	13
VOL: (Refused).....	5

52. What is the highest level of formal education you have completed?

Grade 8 or less.....	*
Grades 9-11.....	3
High school.....	26
1-3 years of college	26
College graduate (4 years).....	31
Attended or completed graduate school.....	12

53. How many cars does your family or household currently own or lease for personal use?

One.....	53%
Two.....	29
Three	8
More than three	5
None	2
VOL: (Don't know/Refused).....	3

54. For how many years have you been a driver in New York City?

1-5 years.....	8%
6-10 years.....	12
11-15 years.....	13
16-20 years.....	17
21-25 years.....	9
Over 25 years	37
VOL: (Don't know/Refused).....	3

55. What is your current employment status?	Full time	59%
	Part time	5
	Self employed	7
	Retired	18
	Unemployed	3
	Homemaker	2
	Disabled	1
	Student	*
	Other	*
	VOL: (Don't know/Refused)	5

56. [IF EMPLOYED] Which of the following best describes your job?	Clerical/Secretarial	5%
	Laborer	8
	Sales	9
	Service	16
	White collar professional	11
	Analyst	2
	Manager/Owner	10
	Technical	4
	Manufacturing	1
	Medical/Healthcare professional	10
	Educator/Teacher/Principal/School staff	5
	Other (SPECIFY)	11
	VOL: (Don't know/Refused)	6

57. [IF EMPLOYED] Which of the following best describes your company's industry? Just stop me when I've mentioned the correct industry. [READ LIST]	Government	8%
	Financial services	6
	Insurance	2
	Health care/Medical	14
	Construction	8
	Utilities	3
	Computer and software development	1
	Entertainment and media	6
	Transportation	10
	Retail	7
	Business/consulting services	5
	Tourism	1
	Legal	1
	Education/Schools	8
	Not for profit	2
	VOL: (Other SPECIFY)	10
VOL: (Don't know/Refused)	9	

58. What would you say is your total annual family income before taxes - Is it less than \$30,000, \$30,000 to \$50,000, more than \$50,000 but less than \$75,000, more than \$75,000, but less than \$100,000, more than \$100,000 but less than \$150,000, or \$150,000 or higher?	Less than \$30,000	9%
	\$30,000-\$50,000	15
	\$50,001-\$75,000	16
	\$75,001-\$100,000	13
	\$100,001-\$150,000	7
	\$150,000+	6
	VOL: (Don't Know/Refused)	32

59. And for statistical purposes only, could you please tell me your race? [IF WHITE/BLACK/OTHER] Do you consider yourself a Hispanic, Latino, or Spanish-speaking American?	Black/African-American	23%
	White/Caucasian	42
	Hispanic/Latino	17
	Asian-American	7
	Other (SPECIFY)	4
	VOL: (Refused)	7

Gender [BY OBSERVATION]	Male	59%
	Female	41